

Cabinet Member - Health and Social Care Report

Cabinet – 25th November 2010

Dementia Strategy in Sefton

In November the Adult Social Care Department met with domiciliary and residential sector providers in Sefton to establish a 'Provider Forum'.

This is to promote, develop and delivery quality services to the residents of Sefton who are diagnosed with dementia.

The Forum will be chaired by a representative from the sector.

The Forum will also include the training and development requirements of the sector to ensure that training schemes are in place to provide quality care.

Personalisation

In August 2010 all new service users who require and meet the criteria for care provision are offered self directed support or a direct payment to purchase a package of care that suits their needs. Therefore any new service user to the department receives an assessment of their need and a self directed support plan. This details the direct payment amount which the individual or their relative manages, or a support plan which has an indicative amount of how much their care costs.

Parkhaven Trust Extra Care Facility

The residents of Bartlett House (a residential provision) will be in residence at their new extra care flats by Christmas 2010 and subsequent lettings will commence in January 2011. There will be a joint allocations panel to rent the remaining units.

This is the second extra care facility in the borough.

The third development will be at Kew, North Sefton. This scheme has yet to be finalised with Planning but meetings are progressing well. This facility will be approximately 100 units and will facilitate users with low to high dementia needs.

Sefton Careline update

2010 has been a busy year for Sefton Careline having seen large increases in the numbers of service users accessing assistive technology and in the supply and development of Tele-health programmes and pilots within the region. At Sefton Careline the aim is to help maintain people to live independently and safely at home through the provision of Lifeline, Telecare, Telehealth Services and Key Safe Installations.

The number of people now accessing Sefton Careline is over 6500, which includes over 1350 users who are receiving Telecare services. The majority of these users have come to our service as a result of a successful early hospital discharge scheme which Lifeline and Telecare equipment have been providing free in order to facilitate safe and early hospital discharge.

In addition to this through Supporting People they have been able to provide over 400 community alarms, which consist of a lifeline and smoke alarm, and 250 Telecare places to residents of Sefton, free of charge. They also continue to work in partnership with Merseyside Fire and Rescue Services to provide hearing impairments kits to residents of Sefton who are hearing impaired. The kits consist of under pillow pad and optional flashing beacon and vibrating pager to provide hearing and visually impaired people with additional support and protection by ensuring they are immediately alerted if an alarm is raised.

Sefton Carline are also continuing to work with Sefton Carers Centre in providing and managing the response to over 1500 carers' cards for carers within Sefton. Carers' cards are used as an instant source of identification in case the carer has an accident when they are out. The card has a registration number and telephone number which are linked to a database at our Control Centre in Waterloo where more detailed relevant personal and medical information is held which is then used to assist and co-ordinate an appropriate response for the cared for person, while the carer is receiving attention. This is a free service and has helped address carers' uncertainty and concern about what would happen if they were out alone and they had an accident by providing a coordinated system of response.

In other news Sefton Careline is currently working alongside Sefton PCT to provide Telehealth services within Sefton. Telehealth is the use of electronic equipment to provide consistent and accurate monitoring and management of a patient's health condition and vital signs in their own homes. Through the introduction of Telehealth Services within Sefton it is anticipated that we can reduce hospital admissions, facilitate early discharges and improve individual self care. They are looking forward to the pilot which is expected to begin in 2011 and based on previous experiences in this area positive results are expected.

Family Services Directory

The new Family Service Directory has now been launched on Sefton Council's website. This site can be accessed from the home page of Sefton's website by clicking on Family Information in the Top Children's Pages section. This will take you to the Family Information Service page. Click on Sefton Families Services Directory which will take you into the Directory.

A range of services have been listed on the Adult Social Care part of the site which includes residential and nursing homes and voluntary organisations.

This electronic Directory will help signpost people, whether they have their own personal budget and are looking for care providers, have low level needs and are looking for organisations that can help and support them, or are just looking for things to do and places to go.

Work is continuing to improve and develop the Directory and provide links from pages on the website directly into the Directory. This is an important resource that staff can use to help and support service users.

Adult Safeguarding Board

The Safeguarding Adults Board annual report is complete and will be available on the website as from 22nd November.

In line with the recent inspection, the new policy/procedure guide has been presented to the Board and is now out for consultation.

Implementation date is January 2011.

Activity

We have had an increase of 5.3% over the year of clients receiving services and an increase of 6% of clients receiving community based services.

The number of carers receiving a service following an assessment or a review has increased in the financial year by 10.5%.

There has been an increase in demand in applications for community grants through panel in 2009/10 from 26 panels – the spend was £12,138,139. In the current year from 17 panels to date there has been a spend of £11,331,204. This is indicative of the pressure on the community care budget and the complexities of service users as we go into winter pressures.

Care Management

Undertaking a reconfiguration of the care management teams to afford efficiencies and improve service delivery.

Supporting People

The Governance Board have agreed all contracts will be procured as from 1st April 2011.

Needs Analysis is being carried out at the moment to inform our commissioning intentions from 1st April 2011 in line with the reduction in the grant levels from 2011.